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CRYSTAL PARAIISO VERDE
RESORT & SPA
BELEK / ANTALYA

“WELCOME TO THE REAL WORLD OF TURKISH HOSPITALITY”

GENERAL HOTEL INFORMATION / ULTIMATE ALL INCLUSIVE CONCEPT

Name	: CRYSTAL PARAIISO VERDE RESORT & SPA
Class	: 5 *****
Address	: Belek-Boğazkent Mevkii Serik/Antalya
Telephone	: + 90 242 731 07 43
Fax	: + 90 242 731 07 42
E-mail	: info@crystalhotels.com.tr
Http	: www.crystalhotels.com.tr
Investor	: Galeri Kristal Turizm Pazarlama ve Ticaret Anonim Şirketi
CEO	: Umman ÇETİNBAS
Sales & Marketing Director	: Özcan ŞİRİN
Facility Area	: 42.000 m ² ; 10.000 m ² Hotel Area, 32.000 m ² Hotel Garden
Opening Date	: July 2004
Last Renovation	: 2010
Hotel Building	: 5 Floors of 8 Blocks and 2 Floors of 3 Blocks

Named after the **crystal** clear waters of the Mediterranean, our hotel is constructed 400 m to the beach of Belek-Boğazkent and is located only at 40 km from the Antalya International Airport, and at 50 km from the city center of Antalya.

With its different architecture and the extraordinary beauty of the environment, our hotel is indeed a paradise for families with children – offering a private fine pebble and sandy beach of 500 m length and 100 m width as well as a variety of pools and aquapark covering 1715 m². An area of 42.000 m², whereby 10.000 m² consists of hotel buildings and 32.000 m² consists of gardens, the guests will find five buildings of eight floors each and three buildings of two floors public area with a total capacity of 670 rooms.

In order to grant our guests a pleasant stay, our **“Ultimate All Inclusive”** concept starts with a warm welcome to our guests upon arrival by offering them Turkish traditional sweet called “cezerye” and a glass of Turkish fresh fruit drink called “sherbet”. We continue with showing our traditional Turkish hospitality, including a wide range of food and drinks for 24 hours and hereby we aim to guarantee 100% happiness and satisfaction.

There is fully equipped SPA health and beauty center (skin and body treatment), a special SPA garden with Bali type massage units, special jet showers and relaxation beds with Jacuzzi in the SPA, special Jacuzzi and open massage sections in the SPA garden.

All our rooms are comfortably decorated and designed for a superb holiday stay. Room amenities: laminate floor or ceramic floor, balcony, key-card system, split air conditioning, satellite TV and music channel, mini bar, safe box (suitable to put the notebooks), direct dial telephone, Wireless- Internet, fire alarm and extinguishing system. Bath amenities: telephone, hairdryer and bathtub, 220 volt electricity supply. Non smoking and handicapped rooms are available.

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Head Office: Galeri Kristal, Havaalanı yolu, Serik Cad. No:371, 07230, Antalya/Türkiye

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TOTAL ROOM CAPACITY: 670

TOTAL BED CAPACITY: 1612

Standard Rooms:

There are 470 units (including 6 handicapped rooms and also special rooms for our non-smoking guests).

Maximum capacity : 3 pax
Room size : 26 m²

All our rooms have balcony. Room amenities: laminate floor or ceramic floor, key-card system, split air conditioning, satellite TV and music channel, mini bar, safe box (suitable to put the notebooks), direct dial telephone, Wireless- Internet, fire alarm and extinguishing system. Bath amenities: telephone, hairdryer and bathtub, 220 volt electricity supply. Non smoking and handicapped rooms are available.

Family Rooms:

148 Family Rooms

Maximum capacity : 4 pax
Room size : 42 m²

2 rooms and their bathrooms have double washbasins, there is a double-way door between the WC and washbasin and all standard room amenities are available

Family Rooms with Bunk Bed:

50 Family Rooms

Maximum capacity : 3 + 1 pax
Room size : 26 m²

1 French Bed and 1 bunk bed with standard sizes, ceramic floor and all standard room amenities are available

Suite Rooms:

2 Suite Rooms

Maximum capacity : 2 pax
Room size : 44 m²

They are consisting of 2 rooms and designed for 2 persons. There is a Jacuzzi in the suite rooms and all standard room amenities are available

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MEETING: It has all the necessary technical equipments, 150 persons capacity arranged in cinema form / 60 persons capacity in classroom form, and it has 220 m² saloon and 86 m² lobby area.

Salon	Ebat m	Yükseklik m	Alan m²	Tiyatro	Sınıf	U Düzen	Banket Gala	Kokteyl
Salon A	18,2 * 11,20	2.90	220	150	60	40	50	150

SWIMMING POOLS:

AQUA PARK	OUTDOOR	INDOOR/ HEATED	FRESH WATER	IN THE GARDEN	CHILDREN POOL	DEPTH	M2
X	X		X		X	80 cm	68
	X		X	X		140 cm	1100
		X	X			140 cm	91
	X		X	X		140 cm	240
	X		X	X	X	40 cm	43
		X	X		X	30 cm	21
X	X		X	X		120 cm	150

OTHER INFORMATIONS:

For our children (4-12 year of age) there is a Mini Club. The indoor pool will not be heated between the dates of 01.April and 31 October.

OTHER ACTIVITIES	
Charged	Free of Charge
SPA center Hairdresser Shopping center Massage / Peeling Doctor Laundry Internet cafe	Turkish bath Sauna / Steam Room / Shock shower Indoor pool / Jacuzzi Car park Safe (suitable to put the notebooks) Chaise lounge, mattress and sun-shades on the beach and pool Beach towel (with towel-card and against deposit) Wireless internet connection – in the rooms, lobby and public areas internet is free

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FOOD AND BEVERAGE	
Charged	Free of Charge
Room service	A' la Carte Restaurants (1x per stay – per restaurant), Lobby Bar, Lobby Lounge, Palmeras Garden Bar, Relax Bar, Beach Bar, Beer Garden, Saphir Disco Bar, Cocktail Bar, Mini bar (soft drinks / checked and refilled daily)

SPORTS	
Charged	Free of Charge
Billiards Bowling Video games Table football Illumination for the tennis courts Tennis racket / Tennis ball Jet ski / Banana / Parasailing Canoe / Pedalos Surf (with license) Golf	Tennis court Basketball field Beach volley Fitness hall Table tennis Water Ball / Aquarobic Darts Mini golf/Cinema

THE MEASUREMENTS THAT WE APPLY IN OUR HOTEL AGAINST THE GLOBAL WARMING
<ul style="list-style-type: none">• Sun energy usage• Natural Gas usage• Garbage decomposing• Usage of Recycling Materials• Energy Savers in the rooms• Lightening equipments with energy savings and sensors• Sensor usage for the water saving

- Tennis Courts (with reservation in day time, hard floor)
- For the Golf Fields we are offering reservation services and transport possibilities against charges.
- No pets shall be allowed in our hotel.
- In all Crystal Hotels, smoking is not allowed in indoor areas.

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“WELCOME TO THE REAL WORLD OF TURKISH HOSPITALITY”
MEAL SERVICE HOURS AND THEIR UNITS

<u>HOURS</u>	<u>FOOD</u>	
07.00 – 10.00	BREAKFAST, OPEN BUFFET	-CRYSTAL RESTAURANT
10.00 – 11.00	LATE BREAKFAST, CONTINENTAL	-CRYSTAL RESTAURANT TERRACE AREA
11.30 – 17.00	SNACK, TURKISH PANCAKES, PIZZA	-SNACK RESTAURANT BY THE POOL
12.00 – 18.00	SNACK SERVICE, PIZZA COOKED IN STONE OVEN	-BEACH RESTAURANT
12.30 – 14.30	LUNCH, OPEN BUFFET	-CRYSTAL RESTAURANT
12.00 – 13.00	LUNCH, CHILD BUFFET	-MINI CLUB
14.00 – 23.00	PASTRY, CAKE, COOKIES	-LOBBY
16.00 – 18.00	OPEN ICE CREAM SERVICE	-POOLSIDE
16.00 – 18.00	OPEN ICE CREAM SERVICE	-BEACH RESTAURANT
17.00 – 18.00	PASTRY, CAKE, COOKIES	-SNACK RESTAURANT BY THE POOL
18.30 – 21.00	DINNER, OPEN BUFFET	-CRYSTAL RESTAURANT
18.00 – 19.00	DINNER, CHILD BUFFET	-MINI CLUB
19.00 – 21.30	TURKISH CUISINE A' LA CARTE	-RISTORANTE IL TURKO (WITH RESERVATION)
19.00 – 21.30	SEAFOOD CUISINE A' LA CARTE	-RISTORANTE PESCATORE (WITH RESERVATION)
19.00 – 21.30	ITALIAN CUISINE A' LA CARTE	- ITALIAN RESTAURANT (WITH RESERVATION)
19.00 – 21.30	MEXICAN CUISINE A' LA CARTE	-MEXICAN RESTAURANT (WITH RESERVATION)
23.30 – 00.30	LATE SNACK	-CRYSTAL RESTAURANT TERRACE AREA
01.00 – 07.00	LATE SANDWICH SORTS	-LOBBY LOUNGE

** EACH OF A' LA CARTE RESTAURANTS IS ONCE PER STAY AND WITH ONLY PRE BOOKINGS.

<u>HOURS</u>	<u>BEVERAGE</u>	
10.00 – 01.00	LOBBY BAR	(LOCAL AND IMPORTED DRINKS)
01.00 – 10.00	LOBBY LOUNGE	(LOCAL DRINKS)
20.00 – 24.00	PALMERAS GARDEN BAR	(LOCAL DRINKS)
10.00 – 17.00	RELAX POOL BAR	(SOFT DRINKS-BEER-HOT DRINKS)
10.00 – 24.00	POOL SNACK BAR	(LOCAL DRINKS)
10.00 – 18.00	POOL BAR	(LOCAL DRINKS)
10.00 – 18.00	BEACH BAR	(SOFT DRINKS-BEER-HOT DRINKS)
20.00 – 24.00	BEER GARDEN	(BEER)
20.00 – 23.00	COCKTAIL BAR	(LOCAL COCKTAILS)
23.00 – 02.00	SAPHIR DISCO BAR	(LOCAL DRINKS)
MINI BAR	SOFT DRINKS	(WILL BE CONTROLLED AND FILLED EVERY DAY)

<u>HOURS</u>	<u>ACTIVITE</u>
08.00 – 19.30	STEAM BATH
08.00 – 19.30	TURKISH BATH
08.00 – 19.30	SAUNA
08.00 – 19.30	JACUZZI
08.00 – 19.30	INDOOR SWIMMING POOL
08.00 – 19.30	FITNESS CENTER

EXCLUSIVE SERVICES OF THE ULTIMATE ALL INCLUSIVE CONCEPT

Service	: Telephone, fax, bowling, billiard, video games, room service, internet cafe
Sport	: Tennis ball, tennis racket, night illuminations for the tennis court, motorized and non- motorized water sports
Wellness	: SPA and beauty center, massage, rubbing
Beverages	: Imported champagne, imported wine, luxury class liqueurs, cognac and whisky Freshly squeezed fruit juices Imported drinks between 01:00 and 10:00 o'clock The alcoholic beverages will not be served to the people less than 18 years of age. The alcoholic beverages will not be served as bottles. The alcoholic beverages will not be served during the breakfast.

In necessary cases the above mentioned activities and service hours can be changed by the Hotel Management with prior information.

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